

Rules of Procedure Between the Towers Residence

1. Upon arrival must be provided with the documents, signed the lease for tourism and you get the keys of the apartment and of 'input.
2. On departure day you can accept luggage in custody and you must leave the room within hours 11:00 to allow for the final cleaning of the premises. In the event of a delay, we will charge the cost of an additional night. Every guest at end of stay, will return the keys. In case of loss, will be required to compensate.
3. Breakfast is not included.
4. It is forbidden to smoke inside the apartment: terrace you can do using the ashtray.
5. Please behave so as not to disturb the neighbors or damage the tranquility of others.
6. Keep clean environments and is recommended if used correctly and civil sanitation, avoiding throwing anything in W.C. (use the rubbish bins).
7. Take care to turn off lights, air conditioners and TV when you are outside the rooms.
8. Each guest is required to make good any damage caused to the structure and for the misuse of services, Additional objects and equipment.
9. No pets may be allowed inside the premises only upon express permission of the owner.
10. The change of sheets and towels complete is after the third night.
11. Do not dwell on the stairs of the building to talk about it in front of its entrance.
12. The balance must be paid upon arrival, and will not be returned in case of early departure. Compliance with the regulation is required. That does not comply with it we will be forced to leaving the complex without being entitled to any refund.

NB: We accept no responsibility for loss, theft or damage to objects of your property left in the rooms.

Booking: Send an e-mail stating the period of stay desired. The owner will respond confirming the availability of the room and fill in the details for the payment. The reservation will be valid after the payment of the first night's stay booked (deposit) to be paid by wire transfer on c / c IBAN: IT18V010051410100000000716 payable to Sbragi Maurizio at the Bank Nazionale del Lavoro of Arezzo Ag. Viale Kennedy, or paying the fee through PayPal via email. the balance must be paid in cash upon your arrival.

Cancellation: In case of cancellation up to 4 days before the stay the deposit will be refunded to balance of operating expenses; in case of cancellation less than 4 days before the arrival or in case of failure cancellation fee of 100% of the deposit; in case of failure to cancel the room will reserved up to 24 hours of the day booked.

Costs: From € 70 to € 100 per person per day, depending on the season, + 20 € for each additional person. Prices are per person. Are there any discounts for longer stays.

Privacy

(Articles. 13, 23 and 26 of the Legislative Decree. 30.6.2003 n. 196)

Pursuant to and by effect of art. 13 of the Decree. 196/2003, we inform you that:

The processing of personal data will be requested or that we will receive from you or from third parties will be carried out for:

- Legal obligations - (ex. Communications statistics to the Province and to the organs of PS, recordings, etc.).
- Contractual obligations;
- Other purposes - (ex. Statistical research etc.).

The processing shall be effected with manual and / or automatic systems used to memorize, manage and transmit the data, with logic strictly related to the purposes, based on the data in our possession and with commitment from you to immediately communicate any corrections, additions and / or upgrades;

Please note that it is not in possession of data defined by this Decree. such as "sensitive", ie, data regarding health status, trade union membership, religious and philosophical convictions, membership in political parties

Your data may be disclosed:

- To organizations, professionals, companies or other places we responsible for the processing related to the fulfillment of administrative, accounting and management related to the ordinary conduct of our business, including for purposes of debt collection;
- Subjects which can access your data in accordance with provisions of law or secondary legislation or Community;
- Banks, financial institutions or other entities to whom the transfer of your data is necessary to perform our activities in relation to the performance by us of the contractual obligations towards you;

The scope of any communication of data will be national;

The provision by you of these data is mandatory. In case of refusal to provide data or to allow their treatment or their communication will cause:

- The impossibility to start or continue the transaction, or to effect some operations, if the data are required for effecting the transaction or operation;
- The impossibility to effect some operations which require the communication of the data to subjects which are functionally related to them;

The processor is the manager of this website www.residenzafraletorri.it

Are without prejudice to any rights under Art. 7 of Law. 196/2003 concerning the rights of the person concerned.

With the reservation and / or its acceptance in the structure, the guest you consent to this treatment and the consequent possible communications and / or broadcast, as well as your efforts to inform us immediately of any changes of the data in our possession.